

How to Refill Your Prescriptions

1 Go to <http://www.myhealth.va.gov>.



2 Click the **Go to My HealtheVet** button and log in.

3 Click the **Pharmacy** tab.



4 Click the **RX Refill** tab.



5 Click **Refill Prescriptions** on the left or **Refill My Prescriptions** in the center. The first time you go to this page, you will need to Accept the Terms & Conditions.

6 Active VA prescriptions are listed. Click the check box of the prescription(s) to be refilled.

2 items found, displaying all items

Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility	Select to Refill
Active		2/27/2010	3	RX#500980 METOPROLOL TARTRATE 50MG TAB	MHV_VEHU_1	<input type="checkbox"/>
Active		2/27/2010	3	RX#501478 SIMVASTATIN 40MG TAB	MHV_VEHU_1	<input type="checkbox"/>
Active		2/27/2010	3	RX#501478 SIMVASTATIN 40MG TAB	MHV_VEHU_1	<input type="checkbox"/>

2 items found, displaying all items

[Submit Refills](#)

7 Click the **Submit Refills** button at the bottom of the page.

8 An alert that refill requests have been submitted should appear.



How to View Your Appointments

1 Go to <http://www.myhealth.va.gov>.



2 Click the **Go to My HealtheVet** button and log in.

3 Click the **Get Care** tab and then click the **Appointment** tab.



4 If you see an Updating your VA Appointments notification, click the **Refresh** button. This process may take several minutes.



5 Your appointments are listed in the Appointment Summary. To view appointment details, click the clinic name link. Use the *Return to Summary* button to return to your appointment list.

VA Appointments Summary

The following lists your VA Appointments summary. Select an item to view details.

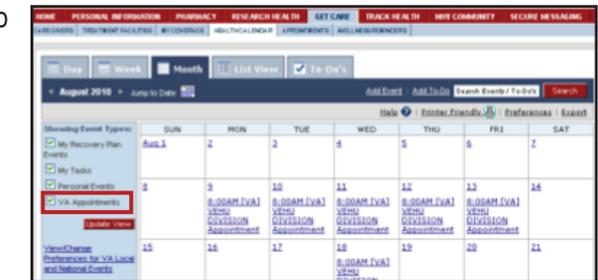
9 items found, displaying all items

Appointment Date/Time	Clinic	Location
06/15/2010 09:00	GENERAL MEDICINE	VEHU DIVISION
06/15/2010 09:00	PRIMARY CARE	VEHU DIVISION
06/15/2010 09:00	GENERAL MEDICINE	VEHU DIVISION
06/15/2010 09:00	GENERAL MEDICINE	VEHU DIVISION

6 Appointments will also appear on your health calendar. Click the **Get Care** tab and then the **Health Calendar** tab.



7 In order for your appointments to appear on the Health Calendar, VA Appointments must be checked on the left. If it is not, check the box next to VA Appointments and click **Update View**.



8 To receive email reminders for appointments, click **View/Change Preferences for VA Local and National Events** on the left of your Health Calendar, check the **VA Appointments** box and click **Save**. Reminders will be sent to email address listed in your profile.



How to Opt-In for Secure Messaging

In order to send and receive Secure Messages, you must Opt-In. It may take up to 2 business days for your In-Person Authentication (IPA) to process. Secure Messaging will not be available until your IPA is complete.

1 Go to <http://www.myhealth.va.gov>.



2 Click the **Go to My Health Vet** button and log in.

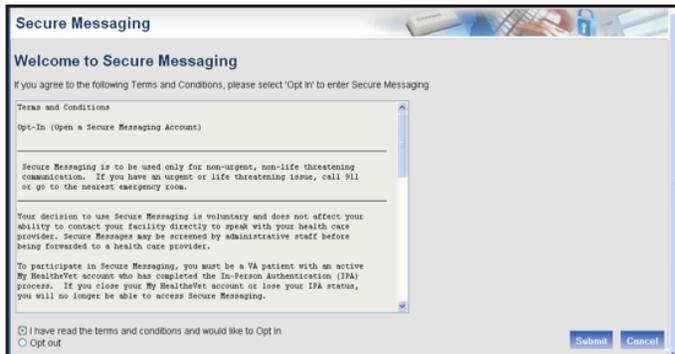
3 Click the **Secure Messaging** tab.



4 Click the **Open Secure Messaging** button.



5 Select **I have read the terms and conditions and would like to Opt in** and click **Submit**.



My Health, My Care: 24/7 ^{Online} Access to VA

How to Register

1 Go to <http://www.myhealth.va.gov>.

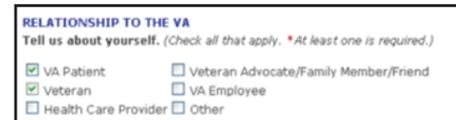
2 Click the **Register Today** button.



3 Enter profile information. Fields with * are required.

4 Enter your name, social security number, gender, and date of birth exactly as it appears in your VA record.

5 Select **VA Patient** and **Veteran** in the Relationship to the VA section (if you are a VA patient).



6 Enter a User ID. (Must be 6-12 characters with no spaces)

7 Enter and confirm your password. (Must be 8-12 characters, have at least one letter, one number, and a special character)

8 Check the **Accept Terms & Conditions** and **Accept Privacy Policy** boxes.



9 Click **Save**. Follow the link to log in. If you see Recheck Information message, double check your name, SSN, and birth date.

If the information you entered is correct, contact the My Health Vet Coordinator at **828.298.7911 Ext. 3511**

10 If you have not already done so, complete your In-Person Authentication (IPA) at the medical center. IPA offers you upgraded access to My Health Vet.