

Encourage your patients
to *Register* for a



VA Personal Health Record (PHR):

- 1 Type www.myhealth.va.gov in the address bar on the web browser, and then press Enter. This opens VA's My HealthVet website.
- 2 On the right-hand side of the screen, select the **Register Today** button. Complete the registration page, and review and accept the Terms & Conditions and the Privacy Policy for using the My HealthVet website.
- 3 Log into the new My HealthVet account and begin creating a PHR.
- 4 Encourage the use of My HealthVet to conveniently access VA health care and services and become an active partner in managing health care. VA patients should take some time to watch the In-Person Authentication (IPA) video online.
- 5 Suggest bookmarking www.myhealth.va.gov as a favorite and completing the In-Person Authentication process during the next office visit.

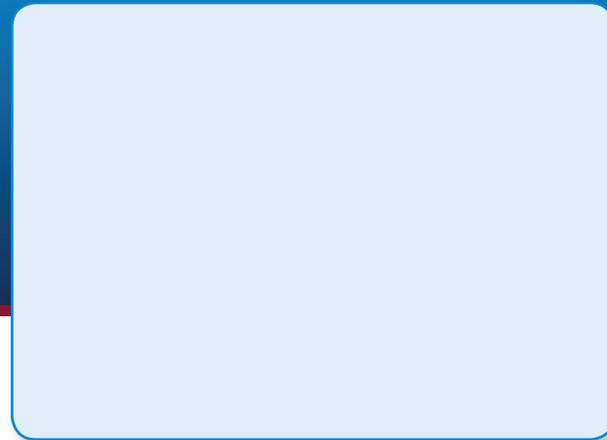


What does an Upgraded Account, or IPA, accomplish?

Your patients will be able to:

- View VA Allergies and Adverse Reactions
- Receive Wellness Reminders
- View VA Appointments
- Participate in Secure Messaging
- Be ready to access all new My HealthVet features that will enhance the Personal Health Record

Ask the My HealthVet Coordinator at your facility about IPA



Features that Promote Collaboration and Self-Management

Download My Data

Download, store or print information in a My HealthVet account by using the VA Blue Button.

VA Prescription Refills

Order VA prescription refills online.

Secure Messaging

A secure web-based message service for communicating non-emergency health-related information.

VA Appointments

View scheduled VA Appointments and appointment history for the past two years.

Wellness Reminders

View VA Wellness Reminders.

Vitals

Monitor and graph numerous health statistics online, such as blood pressure and blood sugar.

Medical Libraries

Access extensive online medical libraries.

*In-Person Authentication required for access.



My Health, My Care: 24/7 ^{Online} Access to VA

VA Chemistry/ Hematology

Information for Health Care Teams



What is the My HealthVet VA Chemistry/Hematology feature?

VA Chemistry/Hematology is an online feature of the My HealthVet (www.myhealth.va.gov) Personal Health Record. Patients have to log into their My HealthVet account to view a copy of information in their VistA **VA Chemistry/Hematology** laboratory test results. After login, your patient selects the **Track Health** tab, then **Labs + Tests**, and then **VA Chemistry/Hematology**.

How do my patients access their My HealthVet VA Chemistry/Hematology test results?

To use **VA Chemistry/Hematology** your patients must:

- ★ be a Veteran enrolled at a VA health care facility
- ★ be registered as a VA patient in My HealthVet
- ★ have an upgraded account *

* To get an upgraded account your patients must complete a one-time process called In-Person Authentication or "IPA." For more information on how your patients can upgrade their account, they can visit **Quick Links** below the Member Login on the My HealthVet home page. Your patients can upgrade their account at their VA Medical Center or Community Based Outpatient Clinic (CBOC).

Will I have the opportunity to review my patients' VA Chemistry/Hematology results before my patients?

Yes, you will have the opportunity to view your patients' **VA Chemistry/Hematology** results before the results are released to the patients. All results will be held for seven (7) days to allow you an opportunity to view your patients' **VA Chemistry/Hematology** results. Your facility will also continue to use the same business processes to notify you of your patients' lab results.

Empowering Veterans Improving Health Outcomes 24/7 Access to VA Information

Can my patients edit their VA Chemistry/Hematology results?

Patients can view their **VA Chemistry/Hematology** results from the VA, but they cannot edit the record. However, patients can add, edit or delete their self-entered Labs + Tests information.

What kind of VA Chemistry/Hematology results will my patients be able to view?

Your patients will be able to view their **VA Chemistry/Hematology** results that are available in their VA electronic health record (EHR).

Can I see the self-entered Labs + Tests information my patient has entered?

No, you do not have access to any information in your patient's My HealthVet account. Your patient would need to share this information with you through a printout of their self-entered information.

Who do my patients contact if they have a technical problem with the VA Chemistry/Hematology record feature?

The My HealthVet Help Desk will assist your patients. They can complete the **Contact Us** form to send an inquiry to the My HealthVet Help Desk. The staff will respond to their problem within three (3) business days.

How to find the My HealthVet

VA Chemistry/Hematology

Your patient logs into their My HealthVet account at www.myhealth.va.gov

Select:



Note: If they do not have a My HealthVet account, they will need to register and complete the In-Person Authentication (IPA) process to view **VA Chemistry/Hematology**.

Once they have logged into their My HealthVet account, they can access **VA Chemistry/Hematology** by:

- ★ Selecting the Track Health tab which appears across the top of the My HealthVet home page as a main navigation tab, then
- ★ Selecting Labs + Tests
- ★ Selecting **VA Chemistry/Hematology**

Personal Health Record features available for VA patients on My HealthVet

My HealthVet offers your patients a secure, online, 24/7 accessible Personal Health Record which includes:

- ★ VA prescription refills
- ★ VA Blue Button consolidated download, store and print of information in their My HealthVet account
- ★ View VA Appointments *
- ★ Secure Messaging with participating providers *
- ★ VA Allergies and Adverse Reactions *
- ★ VA Wellness Reminders *
- ★ Tracking Tools and Journals for health metrics, activities, family health and military health histories
- ★ Healthy Living Centers focused on medication safety, healthy eating, and separating from active duty
- ★ Trusted health libraries
- ★ Additional extracts of their VA Electronic Health Record as they become available *

* In-Person Authentication required for access.